

	Quality Policy	RISE-HSEQ-03
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The quality policy of Reliable Industrial Solutions Engineering (RISE) is aimed at increasing profitability while improving customer satisfaction continually. We are aimed at enhancing market share and strive to increase the satisfaction of customers while addressing the needs and expectations of all interested parties.

The management of RISE consider it our responsibility to demonstrate the firm commitment and leadership to create a culture of high-quality standards and continual improvement by:

- Appropriately allocating responsibilities to all managerial and supervisory roles for complying to applicable legal and other requirements and making them accountable
- Ensuring a risk assessment program is developed and implemented and control measures are identified for each significant risk
- Ensure the quality standards of its contractors are fully compliant with those of RISE
- Ensure adequate resources and training to ensure all tasks are undertaken professionally and with the approach of “right first time”
- Ensure all non-conforming events and services are fully identified, investigated and corrective actions are carried out and communicated across the business
- Ensure that a comprehensive program of reporting and audits is developed to measure the performance of RISE against set goals and objectives, and they are reviewed by the top management to ensure effectiveness of the management system

Syed Azam
Managing Director


